

3/18/25

Dear Valued Customer,

We are excited to announce that our company is changing its business name effective Monday April 14<sup>th</sup>, 2025. MEDLOG USA will now be known as a single source for Transport and Logistics. We will operate within the five new divisions of MEDLOG USA which include:

MEDLOG Drayage, formerly C&K Trucking, LLC

MEDLOG Logistics, formerly AV Logistics, LLC

MEDLOG Cold Storage

MEDLOG Depot Services

MEDLOG Warehousing

Pacific Green Trucking

Skyline Express

This change reflects our commitment to providing more resources and services to customers. By rebranding as MEDLOG USA, we are now part of the MEDLOG global network, which includes 80+ locations across six continents and is powered by MEDLOG's parent, MSC, the world's largest global shipping and logistics company. We're excited to offer new service lines and the ability to branch into different markets. Our growth will benefit everyone involved with the company, from our employees to our customers.

While our name is changing, our dedication to providing you with the highest quality products and services remains the same.

#### What does this mean to you?

- **Same Great Service:** You will continue to receive the same exceptional service and support from our team.
- **Updated Branding:** You will start to see our new name and logo on our website, emails, and other communications.
- **Active Agreements/Contracts:** There is no need for you to take any action. All existing agreements and contracts remain in place.
- **EDI:** There is no need for you to act. SCAC codes and Motor Carrier's operating authority number will not be changing, so current EDI will remain effective.

MEDLOG (USA), Inc.  
6205 West 101<sup>st</sup> Street  
Chicago Ridge, IL 60415 | USA  
[Usa-sales@medlog.com](mailto:Usa-sales@medlog.com)  
[W medlog.com](http://medlog.com)

- **Issuing Work Orders:** For all containers that will deliver on or after Monday, April 14<sup>th</sup>, 2025, please issue the work orders under our new business names:
  - MEDLOG Drayage, formerly C&K Trucking, LLC
  - MEDLOG Logistics, formerly AV Logistics, LLC
- **Issuing Payments:** Our bank information is not changing. We will begin invoicing under our new business names, Monday, April 21<sup>st</sup>, 2025. Once you start to receive the invoices under the new business names, please issue all payments as such.
  - MEDLOG Drayage, formerly C&K Trucking, LLC
  - MEDLOG Logistics, formerly AV Logistics, LLC

We appreciate your continued support and look forward to serving you under our new business name. If you have any questions or concerns, please do not hesitate to contact us at [usa-sales@medlog.com](mailto:usa-sales@medlog.com).

Thank you for being a valued customer.

Yours sincerely,

*Sean McShane*

Sean McShane

Chief Executive Officer

## FAQ:

- 1. Why is the company changing its name?** This change reflects our commitment to providing more resources and services for customers. By rebranding as MEDLOG USA, we are now part of the MEDLOG global network, which includes 80+ locations across six continents and is powered by MEDLOG's parent, MSC, the world's largest global shipping and logistics company. We're excited to offer new service lines and the ability to branch into different markets. Our growth will benefit everyone involved with the company, from our employees to our customers.
- 2. When will the name change take effect?** Effective April 14<sup>th</sup>, 2025, we will begin operating under our new business names MEDLOG Drayage and MEDLOG Logistics.
- 3. Will there be any changes to the products/services I receive?** No, there will be no changes to the products or services you receive. You will continue to enjoy the same high-quality offerings and support from our team.
- 4. Do I need to take any action because of this change?** Please issue work orders to us under the new business name: MEDLOG Drayage or MEDLOG Logistics for any containers delivering effective April 14<sup>th</sup>, 2025. All existing agreements and contracts remain valid and unchanged.
- 5. Will there be any changes to your contact information?** Our contact information, including phone numbers and physical and/or mailing, will remain the same. However, our email addresses will be updated to reflect the new business name medlog.com. All old email addresses will be routed to medlog.com, so please update your address book at your convenience.
- 6. How will this change affect my billing and payments?** There will be no impact on billing and payments. You will continue to receive invoices. Our invoices will reflect the new business name of MEDLOG Drayage or MEDLOG Logistics effective Monday, April 21<sup>st</sup>, 2025. Please make payments as usual just under the new MEDLOG USA division name.
  - MEDLOG Drayage, formerly C&K Trucking, LLC
  - MEDLOG Logistics, formerly AV Logistics, LLC
- 7. Will your website and social media handles change?** Yes, our website has changed to medlog.com and our social media handles are being updated. We will provide you with the new links once they are live.
- 8. Who can I contact if I have more questions?** If you have any further questions or concerns, please feel free to contact us at [usa-sales@medlog.com](mailto:usa-sales@medlog.com).
- 9. How can I stay updated on the changes?** We will keep you informed through our website, email, newsletters, and social media channels. Make sure to follow us for the latest updates. Please sign up for our newsletter at [www.medlog.com/en/usa/contact-us](http://www.medlog.com/en/usa/contact-us).
- 10. Are Pacific Green and Skyline Express changing their business names?** No, at this time, both Pacific Green and Skyline Express will remain the same.
- 11. What should I do if I notice any issues or discrepancies related to the name change?** If you encounter any issues or discrepancies, please contact our customer support team at [usa-sales@medlog.com](mailto:usa-sales@medlog.com), and we will assist you promptly.